

# **Day Care Centre - Terms & Conditions.**

***Any owners allowing their dogs to attend the Dog Day Care Centre will automatically accept the following Terms and Conditions.***

1. Payment by cash is required daily, weekly or monthly in advance.
2. Any dogs showing signs of illness i.e. Sickness, Diarrhoea cannot attend the Day Care Centre until they have been free of the illness for at least one full day. While serious contagious conditions like Kennel Cough etc dogs must be free of the symptoms for at least one week.
3. Dogs who become unwell or show signs of illness whilst at the day care will be assessed here. A decision will be made on the correct course of action. This may include, waiting until the owner has collected the dog, a text being sent to the owner making them aware of their dog's health or contacting them to ask them to collect their dog to reduce the spread of any possible illness.
4. If a dog is suspected of having a contagious illness it will need removing from the centre by the owner or their representative.
5. Minor injuries will be treated at the centre and an owner informed. If a dog suffers any major injury an owner will be informed and should the dog need immediate attention the dog will be transported to their registered vet or when this vet is a distance away transported to our registered vet.
6. All veterinary bills for any treatments will be incurred by the owner regardless of how the injury was sustained.
7. Private dog insurance is recommended for all dogs however it is not a requirement of dogs attending the centre.
8. Annual vaccinations and Kennel cough treatment must be kept up to date. All dogs should be regularly treated with veterinary prescribed flea and worm treatments.
9. A registration form must be completed prior to the dog attending.
10. Owners must leave the centre on handover of the dog. This will ensure their dog settles quickly at the centre.
11. A dog may need to undergo a short behavioural assessment to ensure they have a friendly good nature towards humans and other dogs. The assessment must be completed before attending the Day Care Centre. On occasions this can be conducted via an in depth telephone call.
12. A bitch in season cannot attend the centre. At least a week should pass after the season before the dog can return to the day care. An owner must agree for us to use a 'Bitch Spray' on their dog if any males still find them 'interesting'.
13. A dog that continually mounts or becomes aggressive towards other dogs will be placed for a short period of 'time out' in our purpose built run. Continually displaying this behaviour could lead to the dog being excluded from the centre.
14. A dog who behaves aggressively towards any staff will become excluded from attending the centre.
15. Dogs must wear a collar and identification. The dog will be provided with an ID disc showing the day care telephone number. These must be worn at all times. Please leave the ID disc on your dog's collar.
16. Photos of the dogs and regular updates regarding their stay will be updated on to the Facebook page. Any owner not wishing to have their dog publicised must inform the centre.

Unless by prior arrangement any dog that is picked up 15 minutes late will be charged £5.00 Additional charges of 5.00 will be added every 30 minutes.