



Day Care Questions & Answers

Is there anywhere for my dog to relax?

The centre has comfy settees around the unit which they can sleep on as and when they wish. However, all the dogs are monitored for any signs of tiredness. If your dog is showing signs of tiredness, they will be offered a single-use dog pen. This will have comfy bedding in for them and the door can be left open to ensure they don't get stressed.

If my dog is on veterinary medication will someone be able to administer this to them?

The staff will follow a customer's instructions should a dog require medication whilst at day care.

Will my dog be trained while in the day care as you run Swinton Dog Training?

We will ensure the dogs are taught basic manners, however formal training is not offered at the centre.

My dog is microchipped and doesn't wear an ID tag.

By law all dogs need to wear an identification tag regardless of any chipping or tattoos. Your dog will also be provided with our own tags while visiting the centre.

Can someone else pick my dog up if I am delayed?

If this is to be a regular occurrence their details can be added to your record sheet. If this is to be at short notice you would need to call the centre to let us know and give the name of the person collecting your dog.

Does the centre offer a grooming service?

No. The dogs come here to play, socialise and have fun. Isolating them in a grooming area while they can hear the other dogs playing could cause them to get stressed. The dogs receive a quick brush each afternoon before they go home.